## System Requirement –

- download 32-bit java(<u>https://java.com/en/</u>)
- Please use on IE (Internet Explorer) Browser

Resolution to ICEGATE CRL validation false Go to control panel  $\rightarrow$  configure java  $\rightarrow$  advanced Disable(untick) - USE SSL 2.0 compatible ClientHello format



Now click on Apply  $\rightarrow$  OK

#### Now restart your browser. And attempt to sign on ICEGATE.

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### How to solve No PKI applet Fount – Unable to execute PKI

### **Component function.**

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First of all please close your IE browser and open again

# Go to Setting Option $\rightarrow$ Compatibility View Settings



Compatibility View Settings	×			
Change Compatibility View Settings				
Add this website:				
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	<u>R</u> emove			
Display intranet sites in Compatibility View				
□ <u>U</u> se Microsoft compatibility lists				
Learn more by reading the Internet Explorer privacy statement				
	Close			
	Glose			

Now click on Add button.

And try again that you want on same browser